

Briefing Note

Our ref: COM10224_CAS9579
Your ref: COM10224_CAS9579
Date 22 January 2024

To A/ Senior Transport Inspector Neil KLEYN

Subject: Safety Certificate issued to [personal] Suzuki Grand Vitara, while vehicle is alleged to be defective.

Background

- 29 June 2023, Transport Inspector David JONES, Q400, (TI JONES), received complaint COM10224 and entered information into CID as CAS9579, details of complaint as follows:

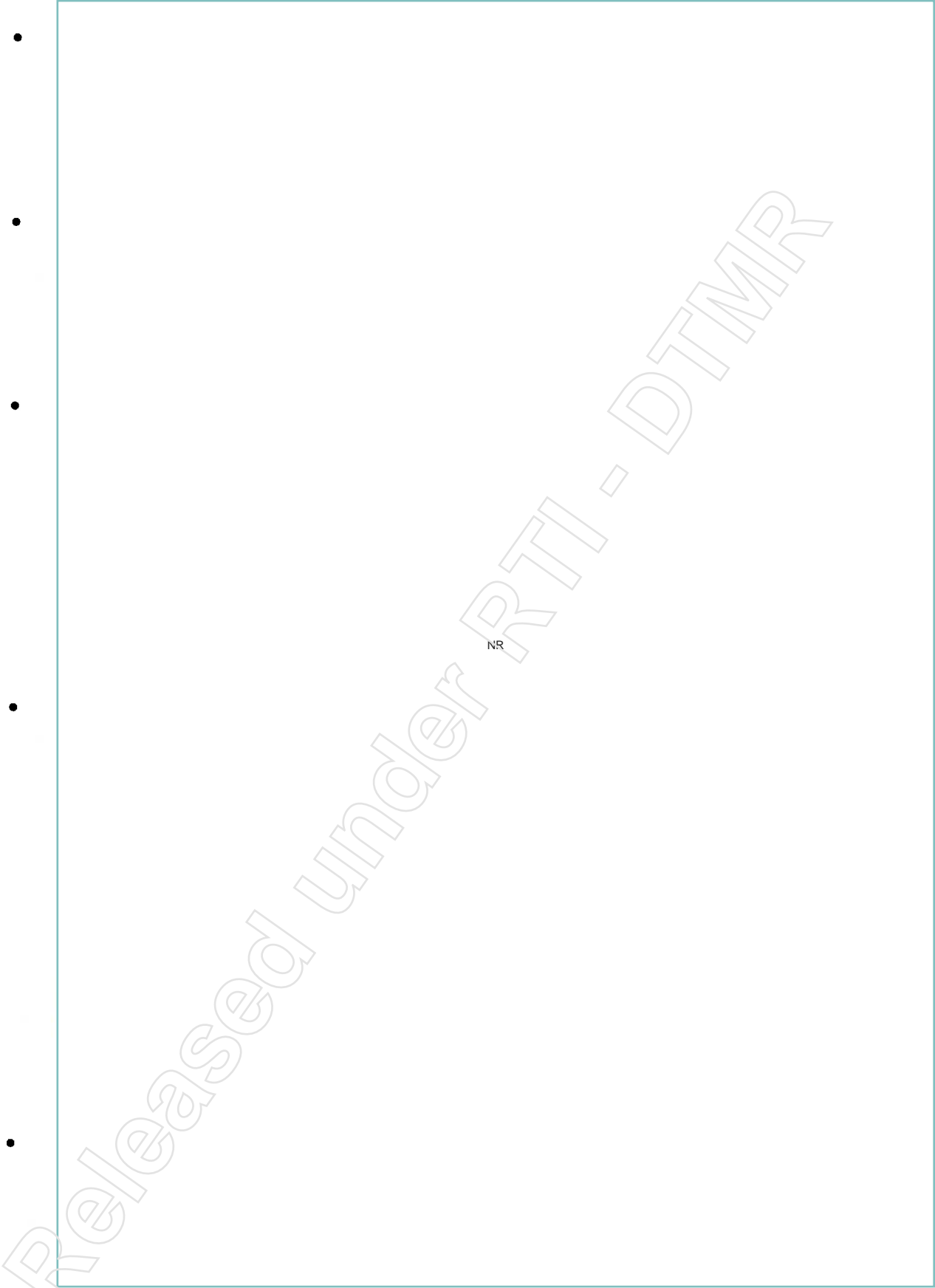
On 01/05/2023 I, [personal information] went to purchase a Suzuki Grand Vitara (Registration [personal] from [NR] [perso] had previously inspected the vehicle the week prior. At the time of sale we asked [NR] again about the condition of the vehicle and she stated it was mechanically sound. She mentioned that she was able to get the Safety Certificate from her mechanic who was local in Lawnton. We were given Safety Certificate # LV-14338422-X which showed the car passed as safe and with nothing noted down "For your attention". Within the week there was an overheating incident with the car so we put it in to our mechanics on 08/05/2023 ([NR] of Brad's Automotive in Kalinga, AIS 10844) & he found numerous issues. The most concerning thing being he stated the car is dangerous to drive and should have never passed the roadworthy inspection. The car has been with our mechanic for a few weeks as it is not our primary car. He has completed a new safety inspection for us and failed it to note down what issues need correcting. The failed roadworthy number is # LV-14579049-1 which shows the following as failed: Lamps (lights) and Electrical Components, Steering and Suspension, Brakes, & Engine, Driveline and Emissions. He has made comments that the "upper radiator hose is swollen" and "fan belt breaking apart".

We have tried on numerous occasions to call the original Examiner, [redacted] NR of AT Motorsport (AIS 10337), however the number listed on his Google business page is not working at all. We decided to go out to his Lawnton address (found on Safety Cert) to ask [redacted] NR in person about his inspection of the car. When we arrived at the address we found that his workshop was in fact closed down and after talking with the neighbouring shop (Affordable Body Works) we found out that the workshop has been closed for at least 2 years. After finding out the workshop has been closed we and our mechanic believe that the Safety Inspection would not have been completed correctly and we are worried it was a "Phone Worthy". Thus both the examiner and the seller have **lied** about the safety of the vehicle at time of purchase.

Investigation

- [redacted] NR
- [redacted]
- [redacted]

- Defect notice D 817736 7 was issued to the registered owner of [redacted] personal information [redacted] defect notice was given to [redacted] NR, TI JONES gave instruction on the procedure to have the defect cleared when the repairs have been carried out and reinspected by an Approved Examiner.



- TI JONES presented [NR] with 3 additional SC for the following vehicles with insufficient brake test speed:
 1. [NR], SC-LV-14561360-0, 09:07am, 31/05/2023, brake speed reading 21 km/h

2. [NR], SC-LV-14594327-0, 09:28am, 13/06/2023, brake speed reading 18 km/h
3. [NR], SC-LV-14585629-3, 03:57pm, 08/06/2023, brake speed reading, 16 km/h

- [Redacted] NR

[Redacted] NR TI JONES explained to Mr [Redacted] that he would be receiving 3 Penalty Infringement Notices (PIN) for the 3 vehicles he issued SC to. TI JONES explained to [Redacted] NR, the PINs will be issued for, approving Safety Certificates without following the instruction of *Transport Operation (Road Use Management -Vehicle Standards and Safety) Regulation 2021*, Section 85 and Section 82(3)(a) in accordance with QLVIM.

- PIN C000012524-AE APPROVES INSPECT CERT W/O INSPECTION OF VEHICLE UNDER S 82 \$718.00
- PIN C000012525- AE APPROVES INSPECT CERT W/O INSPECTION OF VEHICLE UNDER S 82 \$718.00
- PIN C000012526- AE APPROVES INSPECT CERT W/O INSPECTION OF VEHICLE UNDER S 82 \$718.00

- [Redacted] NR

Released under RTI/ATIA

Released under RTI - DTMR

NR

Recommendation

- 22 January 2024, Transport Inspector David JONES, recommends no further action in the matter, the fitting of underbody protection plate to, persona Suzuki Grand Vitara, as there is not sufficient evidence to support that the fitment and method used to fit the under-body protection plate, was a modification requiring approval by an Approved Person. Or is detrimental to the vehicle's performance and safety.
- 22 January 2024, Regarding the matter of the correct process being carried out during the SC brake test (speed attained during SC brake test, 35KM/H). A review of the brake speed readings will be carried from the date of TI JONES instruction, 12 July 2023, to ensure NR is performing SC brake tests in accordance with the Regulation and QLVIM.
- 22 January 2024, TI JONES carried out a review audit, using ICO Auditor. Audit of Mr NR, AIS 10337. TI JONES reviewed 6 random vehicles recorded on ICO by NR, the speed requirement recorded on the SC indicated, NR was following the correct speed requirements in relation to brake test speed during a SC inspection. No further action required.

NR

David Jones

Transport Inspector

NR

Neil Kleyn

A/ Senior Transport Inspector

Released under RIT/DIPR

Briefing Note

Our ref: COM10224_CAS9579
Your ref: COM10224_CAS9579
Date 10 July 2023

To Senior Transport Inspector Drew BENNEDICK

Subject Alleged Safety Certificate issued to personal Suzuki Grand Vitara

Background

- 29 June 2023, Transport Inspector David JONES, Q400, (TI JONES), received complaint COM10224 and entered information into CID as CAS9579, details of complaint as follows:

On 01/05/2023 I, personal information went to purchase a Suzuki Grand Vitara (Registration personal from NR person had previously inspected the vehicle the week prior. At the time of sale we asked NR again about the condition of the vehicle and she stated it was mechanically sound. She mentioned that she was able to get the Safety Certificate from her mechanic who was local in Lawnton. We were given Safety Certificate # LV-14338422-X which showed the car passed as safe and with nothing noted down "For your attention". Within the week there was an overheating incident with the car so we put it in to our mechanics on 08/05/2023 (NR of Brad's Automotive in Kalinga, AIS 10844) & he found numerous issues. The most concerning thing being he stated the car is dangerous to drive and should have never passed the roadworthy inspection. The car has been with our mechanic for a few weeks as it is not our primary car. He has completed a new safety inspection for us and failed it to note down what issues need correcting. The failed roadworthy number is # LV-14579049-1 which shows the following as failed: Lamps (lights) and Electrical Components, Steering and Suspension, Brakes, & Engine, Driveline and Emissions. He has made comments that the "upper radiator hose is swollen" and "fan belt breaking apart".

Department of Transport and Main Roads

Enquiries
Telephone +61 7 3491 4730
Facsimile +61 7

We have tried on numerous occasions to call the original Examiner, [redacted] NR of AT Motorsport (AIS 10337), however the number listed on his Google business page is not working at all. We decided to go out to his Lawnton address (found on Safety Cert) to ask [redacted] NR in person about his inspection of the car. When we arrived at the address we found that his workshop was in fact closed down and after talking with the neighbouring shop (Affordable Body Works) we found out that the workshop has been closed for at least 2 years. After finding out the workshop has been closed we and our mechanic believe that the Safety Inspection would not have been completed correctly and we are worried it was a "Phone Worthy". Thus both the examiner and the seller have **lied** about the safety of the vehicle at time of purchase.

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Investigation

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NR

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Released under RTI - DTMR

- TI JONES presented [NR] with 3 additional SC for the following vehicles:
 1. [NR], SC-LV-14561360-0, 09:07am, 31/05/2023, brake speed reading 21 km/h
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NR

NR

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- PIN C000012526- AE APPROVES INSPECT CERT W/O INSPECTION OF VEHICLE UNDER S 82 \$718.00

NR

Released under RTI-DIPLOMA

Recommendation

- 18 July 2023, Transport Inspector David JONES, recommends no further action at this time, a review of the brake speed reading will be carried out in 1 month to ensure

NR

 adhering to the QLVIM.

David Jones
Transport Inspector

Released under RTI - DTMR



From: Neil G Kleyn <neil.g.kleyn@tmr.qld.gov.au>
Sent: Monday, 23 October 2023 6:57 AM
To: Christopher J Grace <Christopher.J.Grace@tmr.qld.gov.au>
Subject: FW: [redacted] NR BTA Required

Good Morning Chris,

As per Brenton's discussion I am happy for the three infringements to be waved.

Kind regards

Neil Kleyn
A/ Senior Transport Inspector | Compliance SEQ North
Customer Service Division | Department of Transport and Main Roads
Burgengary Compliance Hub
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NR

NR

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